

6 c's – aims, website and Care Makers

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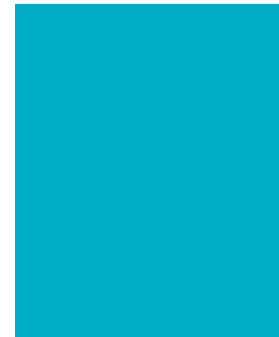
and

Care Makers

Compassion in Practice Progress and Developments

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NHS
England



October 2013




THE NHS
CONSTITUTION
the NHS belongs to us all



The Nursing Narrative



The Keogh Review

- A limited understanding of and failure to genuinely listen to patients and staff
- The lack of value and support being given to frontline clinicians, particularly junior nurses and doctors
- More work needed at some trusts on issues such as reducing incidents of pressure ulcers
- Essential standards for staffing



Developing the culture of compassionate care





Our values and behaviours are at the heart of the vision and all we do

Care

Compassion

Competence

Communication

Courage

Commitment





Six Areas for Action

Helping people to stay independent, maximising well-being and improving health outcomes

Delivering high quality care and measuring impact

Ensuring we have the right staff, with the right skills in the right place

Working with people to provide a positive experience of care

Building and strengthening leadership

Supporting positive staff experience



The children's community nursing team at Cambridgeshire Community Services NHS Trust has been announced as the winner of NHS England's 6C's Live! September Story of the Month



Catherine Ray, a senior sister at Solihull Hospital, has been picked as the first ever winner of NHS England's 6C's Live! And Nursing Times' story of the month competition

**THE 6 C'S
AN
APPROACH
TO CHANGE**



Northampton General Hospital 
NHS Trust



**A TREE STANDS STRONG NOT BY ITS FRUITS
OR BRANCHES,
BUT BY THE DEPTH OF ITS ROOTS**

ANTHONY LICCIONE, 2013

What are Care Makers?

- We are looking for individuals who can be ambassadors for compassion in practice and who can demonstrate and advocate the 6C's in their practice
- Care makers are ambassadors for the 6C's
- The first cohort of 55 Care Makers were recruited prior to the CNO Conference in 2012 of newly qualified nurses, student nurses, midwives, and healthcare assistants
- Principles for creating this network include

To inspire young people

A shared purpose to transform the NHS Culture in Nursing,
midwifery and care staff

To be advocates for compassion in practice

How to become a Care Maker

- From mid-October applications can be downloaded from <http://www.nhsemployers.org/caremakers/Pages/How-do-I-become-a-caremaker.aspx>
- Applications should be submitted, including a reference from an appropriate senior representative, to caremakers@nhsemployers.org
- NHS Employers sift through applications into yes – queries to go to Region
- On a set day every month NHS Employers will send applications to regional nurses for review with partner organisations if agreed
- Applications will be assessed against the definitions of the 6C's
- We need to recruit 350 in the next round; the national target is 1000 by the end of March 2014